

## Job description

### Care Assistant/Support Worker (£13.31p/h)

For our elderly clients, it may be that the only people they see that day are In Caring Hands staff. While our job is to carry out practical or personal tasks for them, it is also to engage with them, build connections, and ensure that these people continue to feel like valued members of our society. Outreach, for older clients, could include listening to their stories, being taught how to knit, making a cake from an old family recipe, or helping them go through family photos. Your visit might be the highlight of their week, so it's a lot more than simply giving care. We value this interaction with our clients, and will pay staff mileage at 45p per mile, and for their travel time, at their standard hourly rate, to ensure that staff are fairly recognised for their effort and time.

### Benefits with In Caring Hands

In Caring Hands has a very strong team, and we work hard to build that spirit with all our staff, at whatever level in the organisation. We know it takes a special kind of person to work with the elderly, and we want to recognise that by honouring your hard work.

- Full time and part time positions available
- Permanent contract
- Carer of the month reward
- Bonus for assisting to recruit a friend
- Loyalty bonus paid on birthdays
- Company pension scheme
- Paid travel time between appointments at normal hourly rate
- 45p Per mile travelled between appointments

### Responsibilities and Duties

This fulfilling role involves the person-centred care of service users in their own home. This role will involve personal care, light domestic duties and companionship including outreach working.

There are full and part time positions available in addition to relief work from our location in south central Cornwall. Full time staff are expected to work alternate weekends as part of a rota system with your colleagues.

We welcome applications from both those who wish to start a new and fulfilling career and those with experience of working as a carer.

Don't worry if you haven't any experience in providing care, at least half of our workforce was new to this career.

## **Qualifications and Skills**

In the caring profession, the skills you need can be taught, and we make a commitment to train all our staff, and continue developing their skills throughout the time they work with us. Compassion, kindness and empathy can't be taught, together with the ability to get along with people, even if they are elderly, disabled, grumpy, sick or just having a bad day. If you have these things, we can help you learn the rest!

## **Essential requirements**

- Full driving licence with a car
- Good communication skills, both written and verbal
- Ability for flexible working
- Caring nature
- Team working
- The ability to work positively, with good humour
- Willingness to learn to improve service delivery
- Take responsibility for actions and plan effectively to deliver results

## **Desirable**

- NVQ Level 2 in Health and Social Care or equivalent
- First Aid certificate
- The ability to develop knowledge as required by the role